

***Guardforce***

**Capability  
Statement**

***Securing the Present  
Innovating the Future***

# About Guardforce Group

Established in 1977, Guardforce Group is a trusted leader in comprehensive security solutions, dedicated to protecting lives, assets, and businesses through a seamless, end-to-end security solutions. Headquartered in **Hong Kong**, we have expanded our business to **Macau** and **Thailand**, serving a diverse range of industries. With over 45 years of experience, we specialize in **secure logistics and cash management**, **security guarding**, and **electronic security**, offering integrated security solutions tailored to evolving business needs. Our unwavering commitment to professionalism and excellence has positioned us as a reliable partner for financial institutions, corporations, and government entities.

Through **GF Technovation** (Hong Kong), **GuardSolutions** (Macau) and **Security Service Solutions** (Thailand), our technology arms, we integrate **AI-driven security**, **robotics**, and **ESG solutions** to enhance business efficiency and sustainability through our four key focuses: **Smart Elderly Solutions**, **Smart Cities**, **Robotics**, and **Advanced Security Solutions**. As a company dedicated to safety, reliability, and innovation, we continuously evolve to meet the changing needs of businesses while upholding the highest standards in security and smart technology.

**SINCE**  
**1977**  
**OVER**  
**8700**  
**STAFF**  
**3**  
**REGIONS**  
**8**  
**COMPANIES**

**Guardforce**



**GuardSolutions**



# One-stop Security Partner

Hong Kong . Macau . Thailand



## Our Core Values



### Professionalism

Performing our duties to the best of our ability



### Integrity

Act with honesty, vigilance and ethics



### People-oriented

Provide training and development to empower our staff, and promote diversity, respect and work-life balance



### Expertise

Strive for exceptional quality, innovation, value and client satisfaction through measured performance objectives



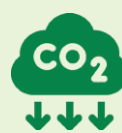
### Safety

Protect our clients and our staff through appropriate systems, procedures and training



### Customer-oriented

Understand clients' unique requirements and develop tailored solutions to meet their individual needs



### Sustainability

Care for the needs of the community, our staff, our clients and the environment in all our endeavour

## Our Recognition



2017  
香港工商業獎  
HONG KONG AWARDS  
FOR INDUSTRIES  
創意優異證書  
INNOVATION  
AND CREATIVITY  
CERTIFICATE OF MERIT



OUR HONG KONG  
FOUNDATION  
團結香港基金



## Quality Assurance



ISO 9001 : 2015  
Certificate No.: CC 3090



ISO 14001 : 2015  
Certificate No.: CC 3853



ISO 45001 : 2018  
Certificate No.: CC 7321

# Hong Kong Business Overview



**MANAGE**

**2000+**

**ATM**



**PROCESS**

**2 Billions+**

**CASH DAILY**



**SERVE OVER**

**8500**

**RETAIL POINTS DAILY**



**OVER**



**1500**

**STAFF**



**160**

**VEHICLES**



# Notable Projects in Hong Kong

Secure Logistics



Official logistics provider for a note-issuing bank's 150<sup>th</sup> anniversary commemorative note

Secure Logistics



Built and operate Hong Kong's first mobile branch for a note-issuing bank

Secure Logistics & Electronic Security



Official cash-in-transit and electronic security vendor for large-scale event

Security Personnel & Electronic Security



Official security personnel and electronic security provider for the first outdoor jewellery show in Hong Kong

Robotics



Disinfection robots for shopping mall

Smart Cities



Smart toilet solution at public park

Smart Cities



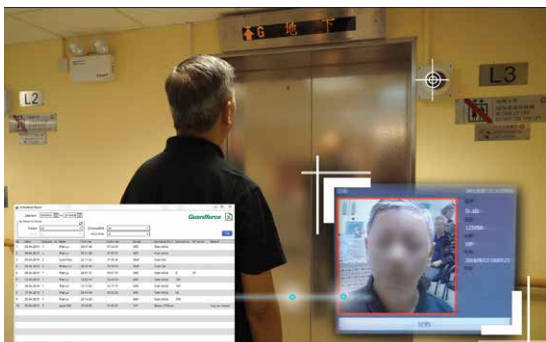
Auto-sorting recycling bin at hospital

Smart Cities



Smart bin at transportation infrastructure

Smart Care



Smart anti-wandering system deployed in over 80 elder care centres in Hong Kong

Smart Care



Vital sensor solutions for a department under the Hong Kong Government

## Our Core Services

### Secure Logistics & Cash Management

As a trusted partner to financial institutions and businesses, our secure logistics and cash management solutions provide a fully integrated, end-to-end service, safeguarding assets with 24/7 monitoring and rapid response capabilities.



#### Cash-In-Transit

We ensure the highest level of security, utilizing armored vehicles, GPS tracking, and professional security personnel to safeguard assets in transit.



#### Coin & Notes Processing

We ensure secure and efficient note and coin processing with sorting, counting and authentication, enhancing cash flow management for businesses.



#### ATM Management

Guardforce provides secure and efficient ATM services, including cash replenishment, first-line maintenance, and cash collection, ensuring uninterrupted ATM operations.



#### Secure Courier

With trained security personnel and secure handling protocols, Guardforce's secure courier service guarantees safe, confidential, and time-critical deliveries.



#### Data Tape Management

Our solution ensures the secure, climate-controlled storage, transport, and retrieval of data tapes, providing businesses with a reliable disaster recovery solution.



#### Cash Deposit Machine

With real-time tracking and tamper-proof security, Guardforce's cash deposit machines provide businesses with a secure, real-time cash deposit solution, reducing shops' cash-handling time and enhancing operational efficiency.

### Secure Storage

Guardforce offers secure storage solutions designed to safeguard valuable assets with bank-grade security. Whether for personal valuables, confidential documents, or high-value assets, our facilities provide round-the-clock protection, ensuring peace of mind with advanced security measures and controlled access.



#### Guardforce Mobile Safe and Tri-guard Safe Deposit Box

Guardforce's Tri-Guard and Mobile Safe services provide secure safe deposit box service for individuals seeking convenience and privacy. Tri-Guard offers robotic-operated safekeeping with extended service hours, 365 days a year, while Mobile Safe provides 24/7 door-to-door retrieval, ensuring maximum flexibility in access, location, and discretion to suit different needs.



#### Left Luggage

Conveniently located at Kowloon Station and Hong Kong Station on the Airport Express Line, Guardforce's Left Luggage Service offers secure and hassle-free short-term storage for travelers. With flexible access hours and strict security protocols, it ensures safe and convenient luggage storage for individuals on the move.

## Our Core Services

### Security Personnel

From corporate offices to retail spaces, Guardforce's security personnel are professionally trained to handle a range of security challenges. With 24/7 monitoring, incident response, and advanced security training, we offer tailored security solutions to fit diverse business needs.



### Security Guards

Guardforce's guarding service offers flexible, professional security solutions tailored to business and property protection needs.



### Event Security

Our trained security personnel manage access control, risk prevention, and emergency response for events of all sizes.



### Keyholdings

Our professional keyholding service offers safe storage and rapid deployment for emergency access and response needs for businesses.



### QASRS Security Guard Certificate Training Course

Guardforce delivers accredited QASRS training, which is recognised by the SGSIA and endorsed by SSTB, helping security professionals advance their skills and career development.

### Electronic Security

Guardforce provides comprehensive electronic security services, from consultation and system design to installation and ongoing maintenance. With state-of-art surveillance, intrusion alarms, and access control, we help businesses achieve a secure, efficient, and technology-driven security infrastructure.



### Installation and Products Sale

We offer surveillance monitoring, intrusion detection, and access control with professional installation and product sales. Our consultation services ensure all security risks are covered, providing tailored electronic security solutions for your needs.



### Maintenance Service

We provide comprehensive maintenance services for electronic security systems, include regular inspections, troubleshooting, and system upgrades, ensuring optimal performance and reliability around the clock.



### Monitoring Centre

Guardforce Hong Kong's Central Monitoring Center delivers 24/7 secure monitoring with advanced technology and expert teams, ensuring reliable real-time surveillance, alarm management, and rapid response for ultimate protection.



# Our Innovation

## GF Technovation: Pioneering Smart Technology Solutions

GF Technovation leads in AI, robotics, and IoT, delivering cutting-edge solutions in security, automation, and sustainability. Our expertise spans **Smart Elderly Solutions**, **Smart Cities**, **Advanced Security**, and **Robotics** enhancing efficiency, safety, and environmental responsibility. Widely adopted by NGOs, governments, and corporations, our award-winning solutions drive innovation across Hong Kong and Asia, empowering businesses with future-ready technology.

### Smart Elderly Care

Guardforce's technology-driven elderly care solutions support nursing homes and hospitals. Our **contactless solutions** include bed exit monitoring, fall detection, remote health monitoring, and emergency alerts, enhancing caregiving efficiency while prioritizing elderly comfort and security.



#### Anti-Wandering Solution

Our Smart Anti-Wandering Solution is the first in Hong Kong to use facial recognition technology instead of wearable devices, offering real-time monitoring and customized alerts. This allows caregivers to respond proactively, reducing the risk of wandering incidents while ensuring elderly safety and dignity.



#### Elderly Fall Detection and Bed Exit Alarm

Our AI-driven 6-in-1 Fall and Bed Exit Detection Solution offers contact-free, real-time monitoring, reducing risks by detecting falls, bed exit, prolonged occupancy, abnormal vital signs, and inactivity, allowing caregivers to take immediate action.



#### Vital Signs Monitoring

Using advanced IR-UWB radar technology, the Vital Signs Sensor continuously monitors key health indicators, ensuring timely alerts for abnormal conditions, especially when an individual is unattended.



#### VITALS - 2 in 1 Sensors Detect Bed Exit and Vital Signs

VITALS, with its continuous monitoring, provides real-time alerts for vital sign abnormalities, bed exit detection, and caregiver reminders for essential patient care tasks, ensuring enhanced safety and proactive management.

### Cognitive Assessment and Training



#### Ex-brain

Ex-Brain, the world's smallest and lightest brain activity sensor, leverages near-infrared technology to stimulate brain activity, helping seniors maintain mental sharpness, slow cognitive decline, and improve overall brain health through engaging and personalized exercises.



#### Obie Interactive Projector

OBIE transforms ordinary surfaces into interactive play spaces aimed at enhancing elderly well-being by encouraging physical activity, mental stimulation, and social interaction in care facilities and senior centers.

# Our Innovation

## Smart Cities Solution

Guardforce's Smart Cities Solution integrates innovative technologies to enhance urban living through smart hygiene management, waste reduction, and sustainable solutions. Integrated with IoT, cloud, and AI technology, our solutions improve hygiene, user experience, and enhance operational efficiency in waste management, contributing to cleaner, greener, and smarter cities.



### Smart Waste Bin

Our Smart Waste Bin features auto compression, maximizing space and reducing the need for frequent collection trips, improving operational efficiency.



### Smart Food Waste Bin

The Smart Food Waste Bin integrates fill-level detection, auto-deodorizing, user verification, and auto-weight features, offering a comprehensive solution for efficient and hygienic food waste disposal.



### Auto-sorting Recycling Bin

Equipped with AI and image processing, the Auto-Sorting Recycling Bin automatically detects and sorts recyclables, enhancing accuracy and minimizing human errors in the recycling process.



### Smart Toilet System

Guardforce's Smart Toilet Solutions use IoT technology to reduce manpower, enhance user experience, and offer a clean-on-demand concept, ensuring hygiene and operational efficiency with minimal human intervention.

## Advance Security

GF Technovation delivers cutting-edge security solutions with Facial Recognition and Video Analytics, enhancing access control, surveillance, and threat detection. Powered by AI and real-time data analysis, our technology ensures accurate identity verification, automated monitoring, and proactive security alerts, helping businesses strengthen safety, efficiency, and risk management.



### Facial Recognition

Our Facial Recognition Solutions improve access control, attendance tracking, and security monitoring with real-time identity verification.



### Video Analytic

AI-powered Video Analytics enables proactive security by analyzing footage for risks, behaviors, and crowd movements.



### Worksite Safety Monitoring

With continuous, automated monitoring via Ai, IoT and video analytic, our Worksite Safety Monitoring System reduces manual inspections, instantly detecting and alerting via whatsapp or email with images to potential safety issues, improving compliance and reducing risks.

# Our Innovation

## Robotics Solution

Guardforce Robotics leverages AI-powered automation to enhance security, cleaning, and logistics across industries. Our autonomous robots provide real-time monitoring, improve safety, and streamline operations, reducing human error and optimizing efficiency. From patrol and cleaning to logistics, our cost-effective solutions help businesses enhance security, productivity, and customer satisfaction.



**Patrol Robot**

Patrol Robot provides 24/7 surveillance, facial recognition, and automated patrols, ensuring continuous security for commercial, industrial, and public spaces. By automating security tasks, it reduces manpower needs and enhances threat response.



**Disinfection Robot**

Equipped with auto-navigation, obstacle avoidance, and self-charging features, Disinfection Robot offers an autonomous and efficient sanitization solution for public spaces and ensures consistent disinfection with minimal human involvement.



**Cleaning Robot**

Powered by advanced deep learning algorithms, our cleaning robot possesses the ability to identify various floor types and automatically adjust its operation mode accordingly.



**Customer Service Robot**

Our Customer Service Robot offers seamless visitor management, guiding guests, answering inquiries, and improving customer experience.



**Delivery Robot**

Delivery Robot provides an autonomous solution for seamless indoor deliveries. Equipped with auto-navigation, obstacle avoidance, and real-time tracking, it ensures efficient and contactless transportation of goods in commercial buildings, hotels, hospitals, and shopping malls.

## Contact Us



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